



## ICD-10 Post-Implementation Productivity Impact Survey

The results are in...

**Summary:** *Most hospitals responding to our survey have experienced delays in coding records and processing claims since the October 1, 2015 implementation of ICD-10. Results are summarized below to provide comparative feedback.*

### Impact on DNFB or A/R Days Since 10/1/2015:

- One-third of respondents reported an increase in DNFB or A/R days since 10/1/2015 ICD-10 implementation.
- Only one (1) facility reported achieving DNFB or A/R day goals since 10/1/2015 ICD-10 implementation.
- The most commonly reported current DNFB was 5.0 – 5.9 days.
- The most commonly cited DNFB goal was less than 4.0 days.
- A few respondents indicated they either did not track DNFB or A/R days or were unaware of these goals.

### Coder Productivity by Record Type:

	Inpatient	ED	OBS	OP Surgery	OP Ancillary
Range of Responses	2 – 6 records per hour	5 – 23 records per hour	1 – 8 records per hour	1 – 8 records per hour	10 – 30 records per hour
Most Frequent Response	2 records per hour	20 records per hour	4 records per hour	6 records per hour	20 records per hour

### Coding Accuracy Expectations:

- Results ranged from 90% to 100%.
- The most frequently cited accuracy rate was 95%.
- A few respondents were unaware of accuracy expectations.

### Notes:

- Facilities ranging from fewer than 50 beds to over 500 beds completed the survey.
- Bedsize did not appear to be a factor in either DNFB, coder productivity, or coder accuracy expectations.

*During the month of April, ACS conducted this survey by sending e-mail notifications to clients, posting a link on the company website, collecting results during the ArHIMA conference, and posting a link to the OkHIMA Engage community.*