

Preparing for RAC

August 7, 2008

Course Description

As Quality Improvement Organizations relinquish the responsibility for monitoring Medical Necessity of Admission and MS-DRG accuracy, the Recovery Audit Contractors (RAC) step forward to provide even greater scrutiny with unparalleled reimbursement gains. Based on data from the RAC pilot project, hospitals can expect an increase in payment denials and the need for effective appeal rationale. This workshop will provide strategies to deal with RAC target areas that will impact Case Management's Utilization Review, Documentation Improvement Programs, ICD-9-CM coding and outpatient claims billing processes. Topics include:

RAC Target Areas

- Medical Necessity of Admission
- MS-DRG targets with Coding and Documentation Opportunities
- OPPS Coding and Billing High Risk Issues

Strategies for Avoiding Denials and MS-DRG Changes

- Knowing the Rules for target Level of Care Determinations and MS-DRG assignment
- Establishing processes to promote reimbursement accuracy
- Empowering the staff to support improvement processes

Strategies for Avoiding OPPS Payment Denials

- Report Data Analysis

- Automated vs Complex Review
- Know the Scope of Work
- High Risk Departments
 - Surgery
 - Pharmacy
 - Opt Rehab
 - Radiology
 - ER

The Appeals Process

- Redetermination by FI or MAC
- Reconsideration by Qualified Independent Contractors (QIC)
- Administrative Law Judge (ALJ)
- Appeals Council
- Judicial Review US District Court

Participants will also receive tools to support improvement strategies:

- Level of Care Decision Flow-Chart
- Pocket Card for Physicians/Nurses (Level of Care Determinations)
- Documentation Tools for high risk MS-DRGs
Forms (Excisional Debridement)
Audit Worksheets (Sepsis, Respiratory Failure)
- Improvement Reminders for OPPS

Faculty

The instructors are consultants with Administrative Consultant Service, LLC (ACS), a nationally recognized company based in Shawnee, Oklahoma providing consultation services to improve the clinical and financial outcomes of patient care. Information about the faculty, Deborah Hale, CCS, Susan Wallace, M.Ed, RHIA, CCS, and Kathy Dean, CPC, CPC-H, CCS-P, is available on the ACS website at www.acsteam.net.

Target Audience

Health information directors and managers, coding supervisors, utilization review, revenue cycle specialists, coders, case managers, documentation improvement specialists, compliance officers, CFOs and other interested hospital personnel.

Tuition

\$200 per OHA member employee
\$275 per non-member

Date / Time / Location

Thursday, August 7, 2008
8:30 a.m.—4:45 p.m.

Registration begins at 800 a.m.

Lunch and refreshments will be provided.

The program will be held at the Oklahoma Hospital Association, 4000 Lincoln Blvd., Oklahoma City.

**Meeting rooms are often cool, so bring a sweater or jacket.

Cancellation Policy

The registration fee, less a \$60 service charge, is refundable if notice is received before 4:00 p.m. on July 31, 2008. No refunds will be issued for cancellations received after 4:00 p.m. on July 31, 2008.

Substitutions and Transfers

Registrants unable to attend may send an alternate. Report substitutions to Shelly Bush at bush@okoha.com or Mary Winters at winters@okoha.com or (405) 427-9537, prior to the program. Transfers from one OHA educational program to another are not permitted.

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Registration Form

August 7, 2008

\$200 per OHA member employee
\$275 per non-member

Name: _____

Title: _____

Organization: _____

Phone: _____

Fax: _____ E-mail: _____

Amount Enclosed: \$ _____

Method of Payment

Check payable to *OHERFT* for \$ _____

****See mailing instructions below.**

Visa MasterCard Amex

Credit Card #: _____

Expiration Date: _____

Name on card: _____

Signature: _____

Cardholder's Billing Address: _____

(zip code)

Mail registrations accompanied by a check to:
OHERFT, Dept. #96-0298, Oklahoma City, OK 73196-0298

Mail all other registrations to:
OHERFT, 4000 Lincoln Blvd., Oklahoma City, OK 73105

Registrations may be faxed with credit card payment information included to Shelly Bush at (405) 424-4507. If you have questions, please contact Shelly Bush or Mary Winters at (405) 427-9537.

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ADA Policy

OHA wishes to ensure that no individual with a disability is excluded, denied services, segregated or otherwise treated differently than other individuals because of the absence of auxiliary aids and services. If you require any of the auxiliary aids or services identified in the Americans with Disabilities Act in order to attend this program, please call OHA at 405-427-9537, fax 405-424-4507, or email bush@okoha.com or winters@okoha.com.

OHA is authorized to award 7 hours of pre-approved Category II (non-ACHE) continuing education credit for this program toward advancement, or recertification in the American College of Healthcare Executives. Participants in this program wishing to have the continuing education hours applied toward Category II credit should list their attendance when applying for advancement or recertification in ACHE.

If you have not received a confirmation notice 48 hours prior to the program, please call Shelly Bush at (405)427-9537 to confirm your registration has been received.

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*Recovery Audit
Contractors*

August 7, 2008

Oklahoma Hospital Association
Oklahoma City

